CHELLAMMAL WOMEN'S COLLEGE OF THE PACHAIYAPPA'S TRUST
GUINDY – 600 032
ACCREDITED WITH "B" GRADE BY NAAC
OVERALL FEEDBACK OF THE COLLEGE

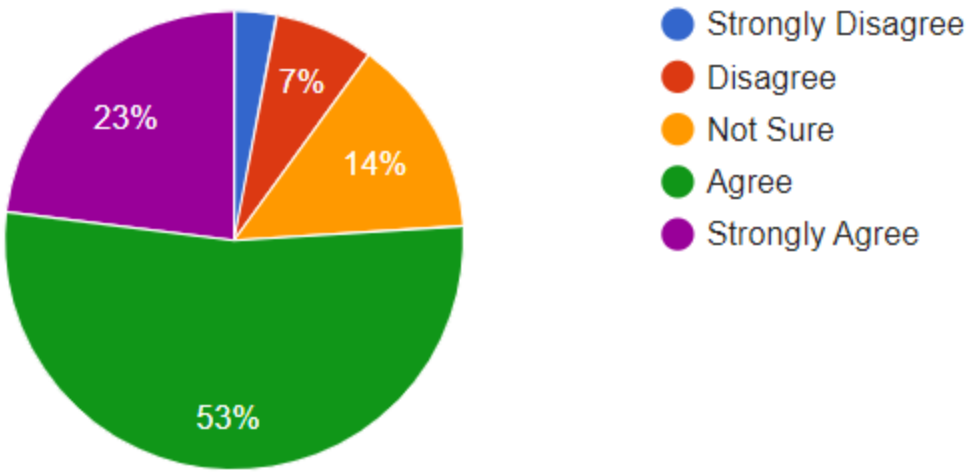
STUDENTS' FEEDBACK 2021 - 2022

This questionnaire was intended to collect information relating to students' satisfaction towards facilities and services provided to create a conducive atmosphere for teaching and learning. The consolidated report is as follows:

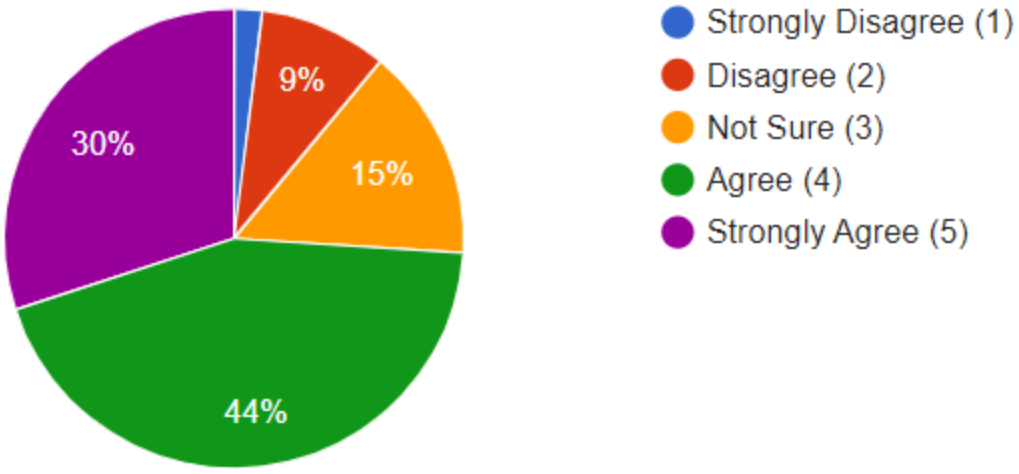
Statement	1	2	3	4	5
1. The prescribed books/reading materials are available in the library/Seminar.	3%	7%	14%	53%	23%
2. Available reading space in library/seminar is satisfactory.	2%	9%	15%	44%	30%
3. The library/seminar staff are cooperative and helpful.	4%	7%	22%	39%	28%
4. Internet facilities are available in the department.	13%	13%	13%	29%	32%
5. Online educational resources are available and accessible.	2%	12%	13%	50%	23%
6. The office staff in the department are helpful.	2%	8%	11%	51%	28%
7. Results and attendance records are displayed on time	1%	9%	7%	43%	40%
8. Toilets/washrooms are hygienic and properly maintained.	6%	7%	38%	33%	16%
9. Clean drinking water is available in the department and on the campus.	2%	12%	11%	49%	26%
10. Grievances/problems are redressed/solved well in time.	1%	18%	24%	41%	16%
11. The functioning of the placement cell(s) in the university/department is satisfactory.	3%	6%	14%	50%	27%
12. Equipments in the lab(s) are in working condition.	2%	6%	22%	43%	27%
13. The campus is green and ecofriendly.	4%	8%	9%	47%	29%
14. The buildings/classrooms are accessible to differently- abled persons.	3%	7%	19%	49%	22%
15. The classrooms are clean and well maintained.	8%	12%	16%	43%	21%
16. The campus has adequate power supply.	2%	5%	20%	50%	23%

(1 – strongly disagree, 2 - disagree, 3 – not sure, 4 – agree, 5 – strongly agree)

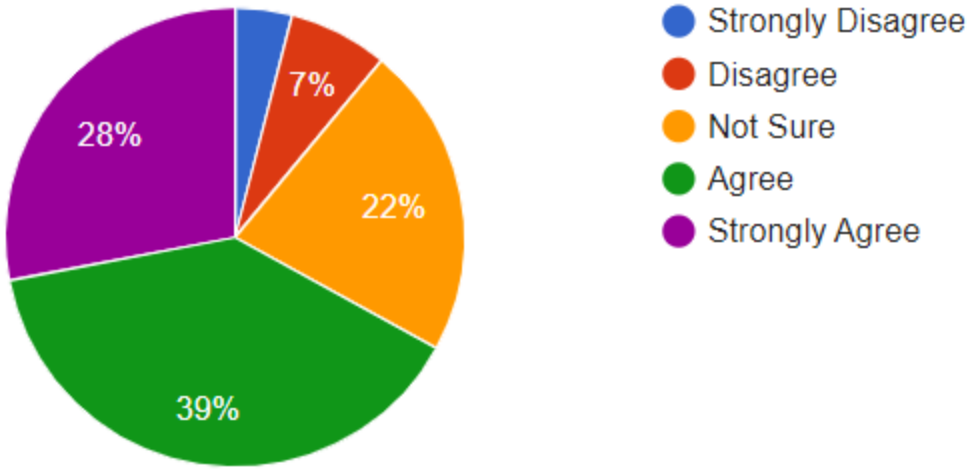
Availability of Prescribed Books/Reading Materials



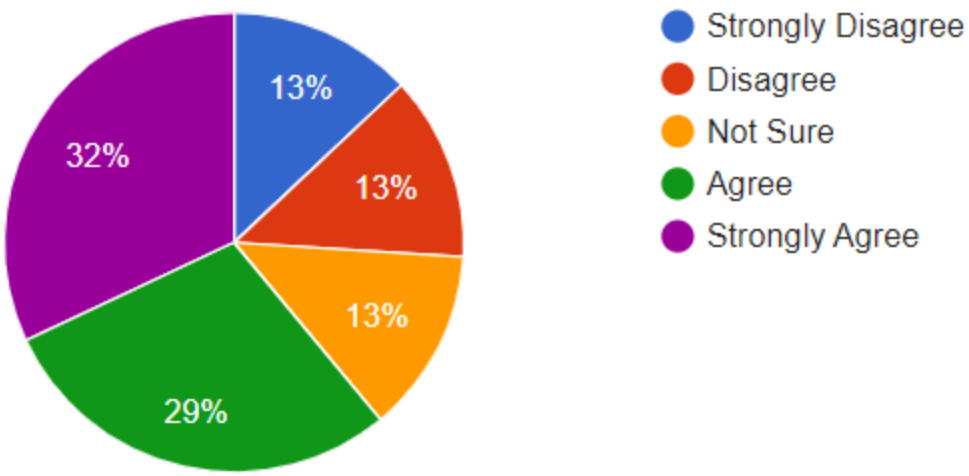
Library/Seminar Reading Space Satisfaction



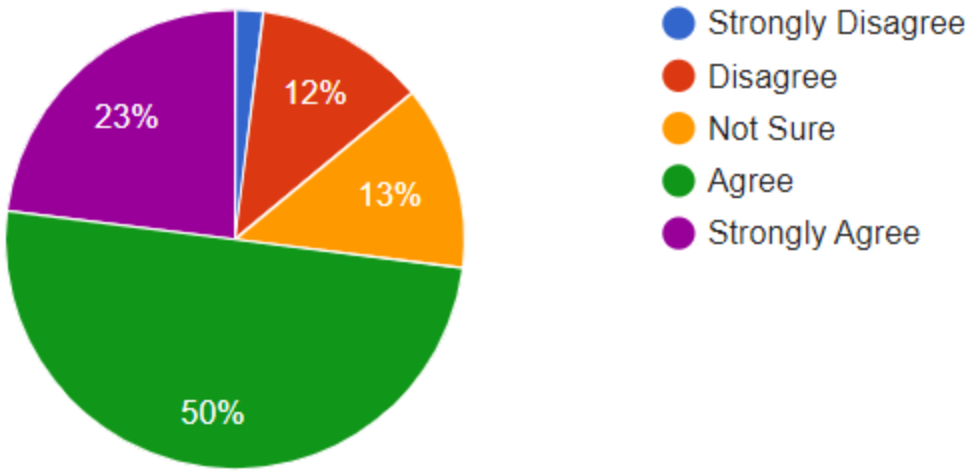
Library/Seminar Staff Feedback



Internet Facilities Availability in the Department



Perception of Online Educational Resources



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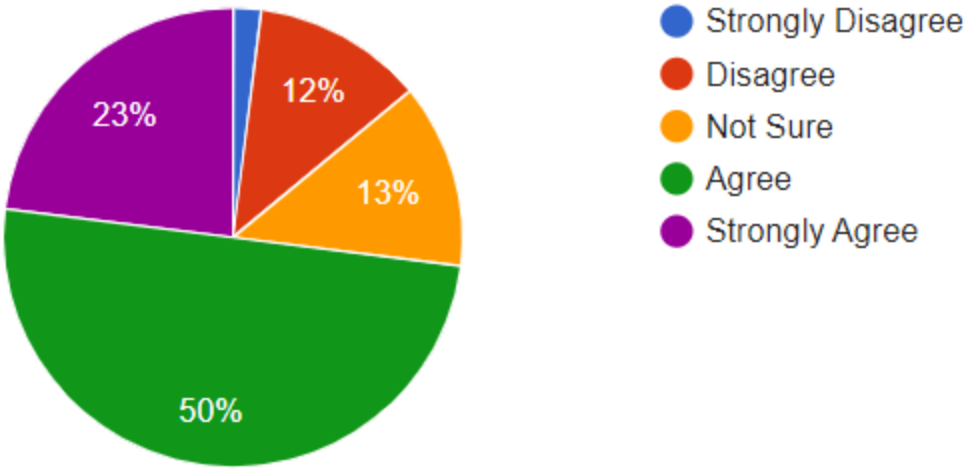
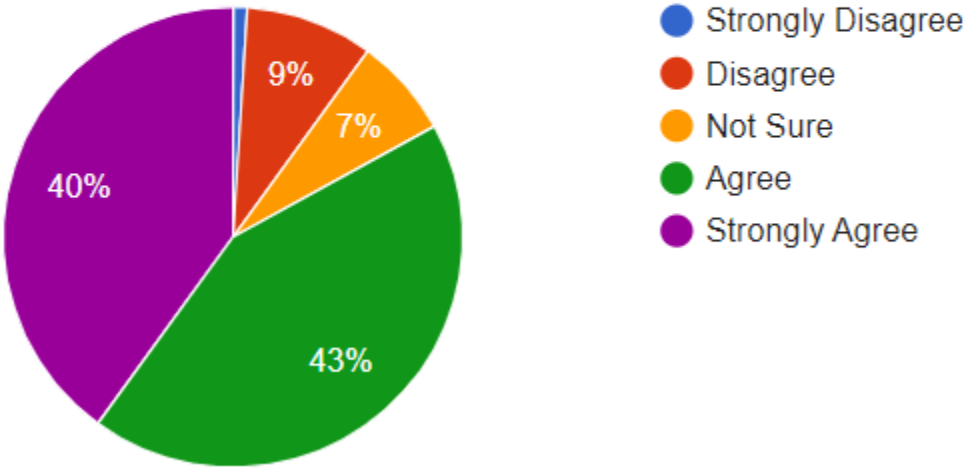
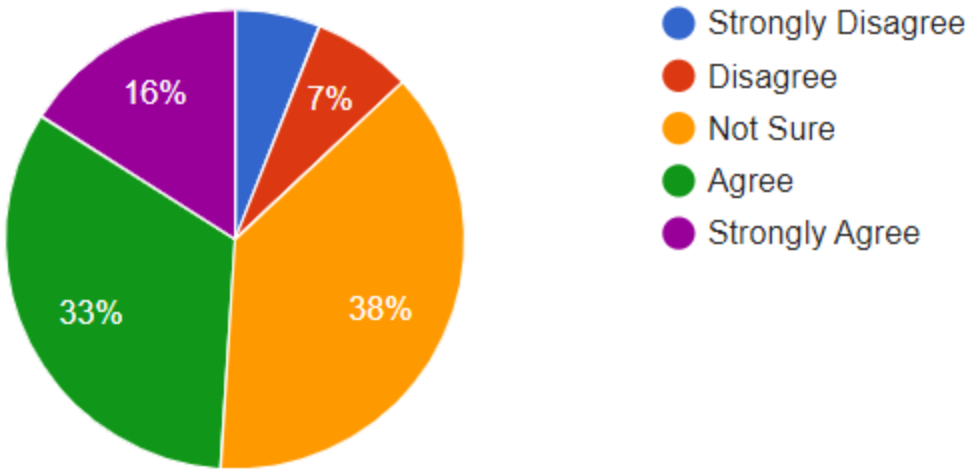
Opinions on Online Educational Resources



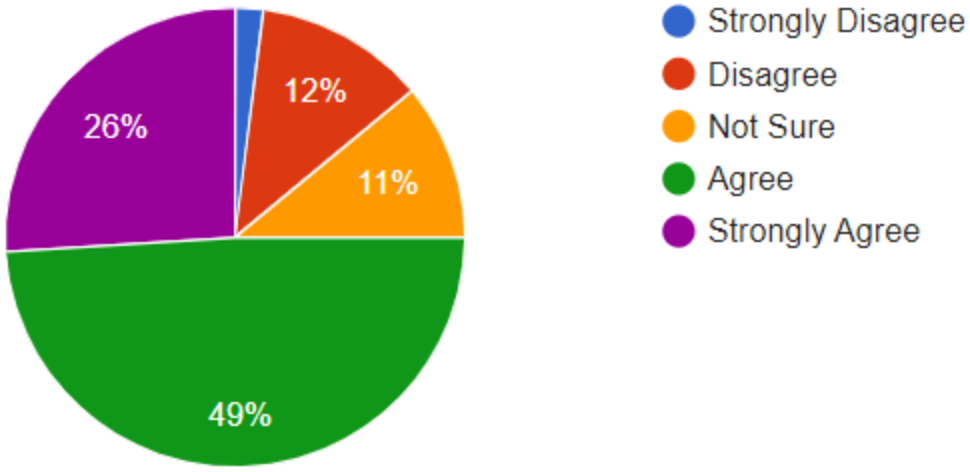
Results and Attendance Records Feedback



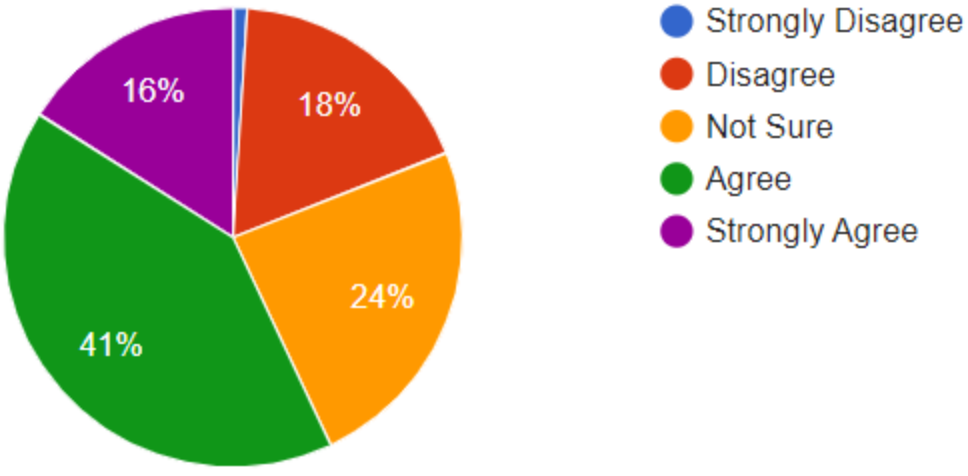
Toilets/Washrooms Maintenance Feedback



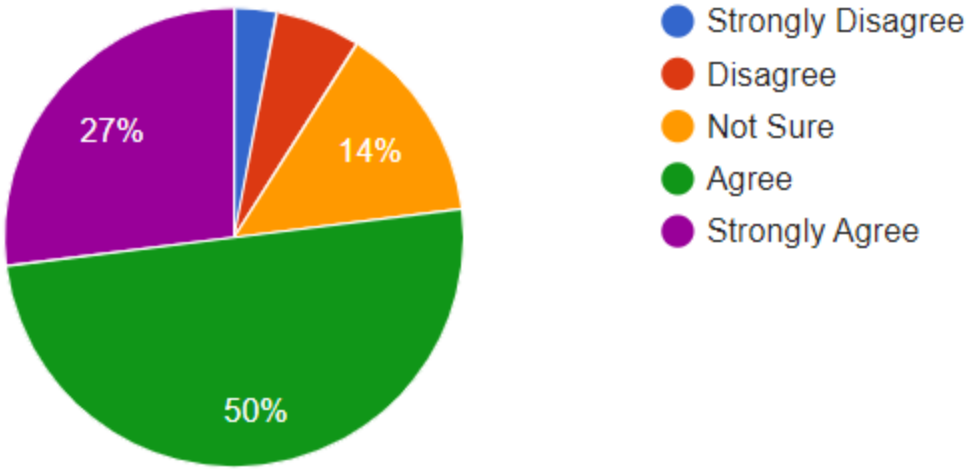
Availability of Clean Drinking Water



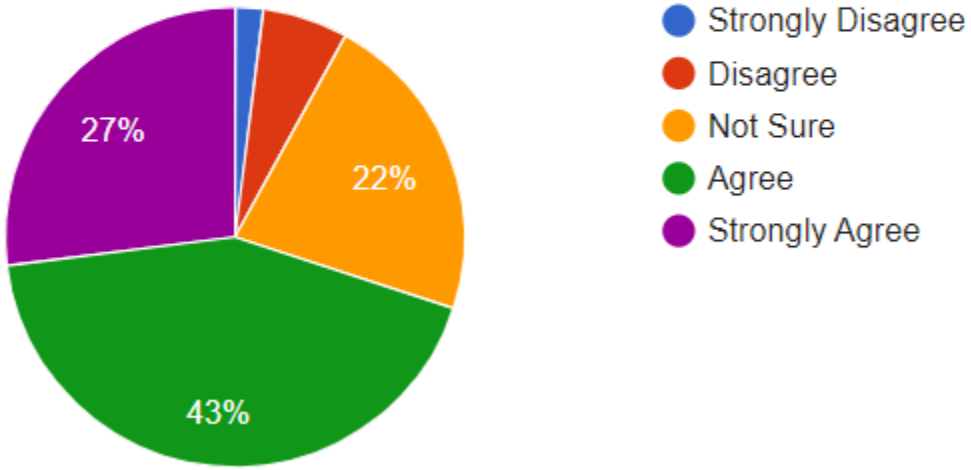
Grievances/Problems Redressed in Time



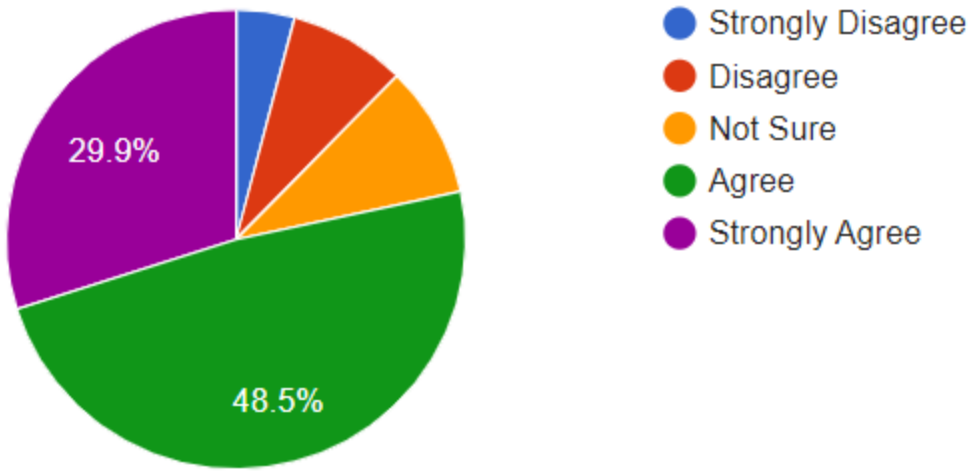
Satisfaction with Placement Cell



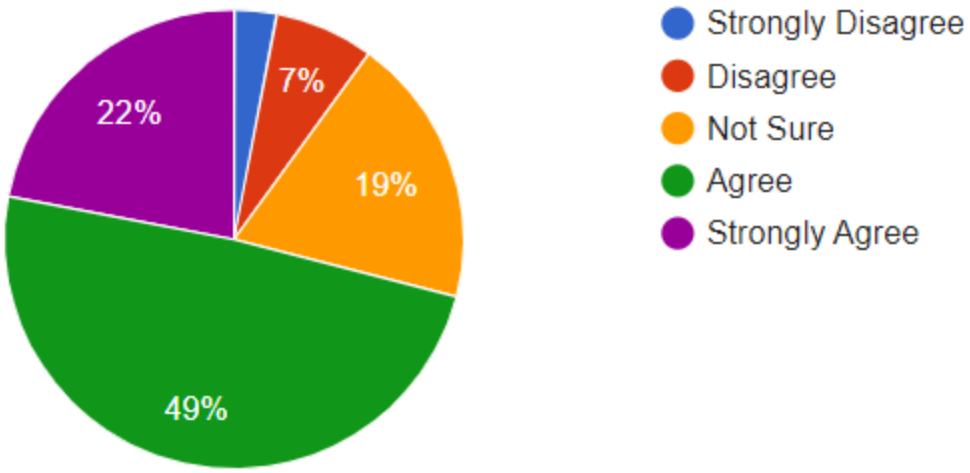
Lab Equipment Condition Survey



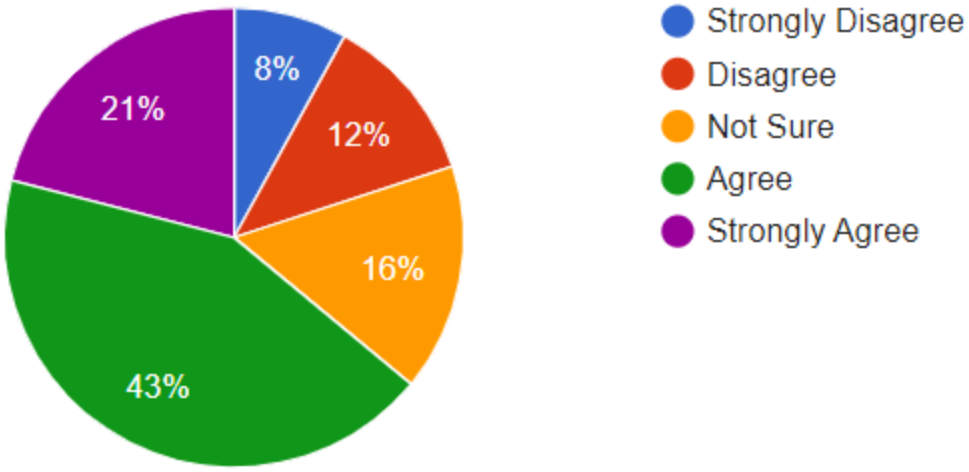
Campus Eco-friendliness Responses



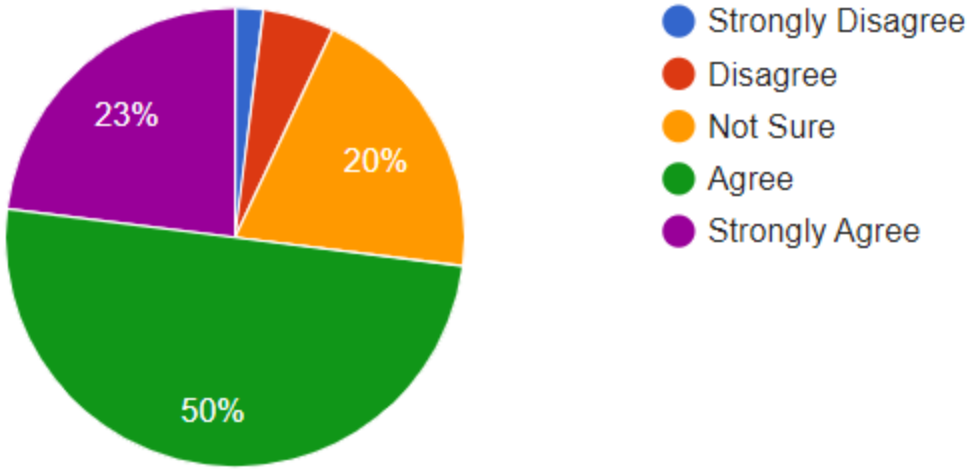
Accessibility of Buildings/Classrooms for Differently-Abled Persons



Classroom Maintenance Feedback



Campus Power Supply Satisfaction



DEPARTMENT OF TAMIL

Students Feedback Form for Evaluation of Performance of Department &Institution

Sl. No.	Statement	Excellent	Very good	Good	Average	Below average
1.	Academic Atmosphere in Department		100%	-	-	-
2.	Standard of teaching	92%	8%	-	-	-
3.	Student-Teacher Interaction	80%	20%	-	-	-
4.	Discipline	81%	19%	-	-	-
5.	Relevance of syllabus for their future career	75%	20%	5%	-	-
6.	Attending student grievances	70%	20%	10%	-	-
7.	Library Facility	50%	30%	20%	-	-
8.	Laboratory Facility	-	-	-	-	-
9.	Computer Facility	70%	30%	-	-	-
10.	Publication of result	60%	30%	10%	-	-
11.	Examination Pattern	53%	40%	7%	-	-
12.	Organization of class seminar	80%	20%	-	-	-
13.	Extra-curricular activities (Picnic, Functions etc.)	75%	25%	-	-	-
14.	Alumni Association	55%	25%	12%	8%	-
15.	Sports Activities	81%	19%	-	-	-
16.	Parent – Teacher Association	60%	20%	10%	10%	-

DEPARTMENT OF ECONOMICS

Sl.No.	Statement	Excellent	Very good	Good	Average	Below average
1.	Academic Atmosphere in Department	95%	5%	-	-	-
2.	Standard of teaching	100%	-	-	-	-
3.	Student-Teacher Interaction	90%	10%	-	-	-
4.	Discipline	92%	8%	-	-	-
5.	Relevance of syllabus for their future career	87%	13%	-	-	-
6.	Attending student grievances	80%	20%	-	-	-
7.	Library Facility	77%	23%	-	-	-
8.	Laboratory Facility	-	-	-	-	-
9.	Computer Facility	82%	18%	-	-	-
10.	Publication of result	100%	-	-	-	-
11.	Examination Pattern	75%	25%	-	-	-
12.	Organization of class seminar	92%	8%	-	-	-
13.	Extra-curricular activities (Picnic, Functions etc.)	75%	25%	-	-	-
14.	Alumni Association	87%	13%	-	-	-
15.	Sports Activities	95%	5%	-	-	-
16.	Parent – Teacher Association	90%	10%	-	-	-

DEPARTMENT OF CHEMISTRY

Sl.No.	Statement	Excellent	Very good	Good	Average	Below average
1.	Academic Atmosphere in Department	**22%**	**20%**	**49%**	**7%**	**2%**
2.	Standard of teaching	**26%**	**31%**	**33%**	**8%**	**2%**
3.	Student-Teacher Interaction	**23%**	**31%**	**35%**	**7%**	**4%**
4.	Discipline	**27%**	**27%**	**39%**	**7%**	**-**
5.	Relevance of syllabus for their future career	**23%**	**22%**	**45%**	**7%**	**3%**
6.	Attending student grievances	**16%**	**20%**	**55%**	**8%**	**1%**
7.	Library Facility	**22%**	**25%**	**40%**	**10%**	**3%**
8.	Laboratory Facility	**31%**	**13%**	**39%**	**13%**	**4%**
9.	Computer Facility	**20%**	**17%**	**36%**	**13%**	**14%**
10.	Publication of result	**16%**	**19%**	**58%**	**5%**	**2%**
11.	Examination Pattern	**14%**	**23%**	**54%**	**7%**	**2%**
12.	Organization of class seminar	**23%**	**24%**	**46%**	**5%**	**2%**
13.	Extra-curricular activities (Picnic, Functions etc.)	**36%**	**8%**	**33%**	**9%**	**14%**
14.	Alumni Association	**22%**	**17%**	**47%**	**10%**	**4%**
15.	Sports Activities	**30%**	**22%**	**41%**	**3%**	**4%**
16.	Parent – Teacher Association	**35%**	**22%**	**36%**	**5%**	**2%**

Department of English

Sl.No.	Statement	Excellent	Very good	Good	Average	Below average
1.	Academic Atmosphere in Department	20%	30%	50%	-	-
2.	Standard of teaching	30%	70%	-	-	-
3.	Student-Teacher Interaction	40%	20%	40%	-	-
4.	Discipline	30%	40%	30%	-	-
5.	Relevance of syllabus for their future career	20%	30%	50%	-	-
6.	Attending student grievances	-	50%	50%	-	-
7.	Library Facility	10%	40%	50%	-	-
8.	Laboratory Facility	40%	30%	30%	-	-
9.	Computer Facility	20%	30%	50%	-	-
10.	Publication of result	10%	30%	60%	-	-
11.	Examination Pattern	20%	50%	30%	-	-
12.	Organization of class seminar	10%	70%	10%	10%	-
13.	Extra-curricular activities (Picnic, Functions etc.)	30%	40%	20%	10%	
14.	Alumni Association	10%	40%	50%	-	-
15.	Sports Activities	30%	60%	10%	-	-
16.	Parent – Teacher Association	30%	40%	30%	-	-

DEPARTMENT OF COMMERCE

		Excellent	Very good	Good	Average	Below average
1	Academic atmosphere in department	57%	20%	22%	1%	-
2	Standard of teaching	65%	21%	12%	2%	-
3	Student teacher interaction	34%	35%	22%	9%	-
4	Discipline	28%	37%	31%	4%	-
5	Relevance of syllabus for future career	27%	34%	30%	9%	-
6	Attending students grievances	20%	40%	31%	8%	1%
7	Library facility	18%	36%	32%	10%	4%
8	Laboratory facility	12%	27%	46%	12%	3%
9	Computer facility	8%	21%	40%	18%	13%
10	Publication of result	26%	31%	36%	6%	1%
11	Examination pattern	26%	32%	36%	6%	-
12	Organization of class seminar	25%	35%	35%	4%	1%
13	Extra curricular activities (picnic, function, etc.)	11%	24%	38%	15%	12%
14	Alumni association	9%	22%	54%	10%	5%
15	Sports activities	34%	30%	28%	7%	1%
16	Parent teachers Association	14%	29%	38%	14%	5%

Department of Advanced Zoology and Bio-Technology

Sl.No.	Statement	Excellent	Very good	Good	Average	Below average
1.	Academic Atmosphere in Department	66%	20%	07%	07%	-
2.	Standard of teaching	74%	13%	13%	-	-
3.	Student-Teacher Interaction	67%	26%	-	07%	-
4.	Discipline	80%	13%	07%	-	-
5.	Relevance of syllabus for their future career	34%	46%	13%	07%	-
6.	Attending student grievances	47%	47%	06%	-	-
7.	Library Facility	20%	60%	20%	-	-
8.	Laboratory Facility	73%	13%	07%	07%	
9.	Computer Facility	-	60%	33%	07%	-
10.	Publication of result	67%	26%	07%	-	-
11.	Examination Pattern	60%	13%	27%	-	-
12.	Organization of class seminar	66%	20%	07%	07%	-
13.	Extra-curricular activities (Picnic, Functions etc.)	07%	60%	33%	-	-
14.	Alumni Association	27%	60%	13%	-	-
15.	Sports Activities	27%	60%	13%	-	-
16.	Parent – Teacher Association	47%	26%	20%	07%	-

SHIFT – II

DEPARTMENT OF M.COM

Sl.No.	Statement	Excellent	Very good	Good	Average	Below average
1.	Academic Atmosphere in Department	80%	-	20%	-	-
2.	Standard of teaching	60%	40%	-	-	-
3.	Student-Teacher Interaction	100%	-	-	-	-
4.	Discipline	60%	20%	20%	-	-
5.	Relevance of syllabus for their future career	20%	60%	20%	-	-
6.	Attending student grievances	-	60%	-	40%	-
7.	Library Facility	-	40%	40%	20%	-
8.	Laboratory Facility	-	40%	40%	20%	-
9.	Computer Facility	40%	40%	20%	-	-
10.	Publication of result	100%	-	-	-	-
11.	Examination Pattern	60%	40%	-	-	-
12.	Organization of class seminar	20%	80%	-	-	-
13.	Extra-curricular activities (Picnic, Functions etc.)	40%	-	40%	20%	-
14.	Alumni Association	60%	-	40%	-	-
15.	Sports Activities	20%	60%	-	20%	-
16.	Parent – Teacher Association	100%	-	-	-	-

DEPARTMENT OF M.A ENGLISH

Sl.No.	Statement	Excellent	Very good	Good	Average	Below average
1.	Academic Atmosphere in Department	27%	40%	33%	-	-
2.	Standard of teaching	27%	40%	27%	6%	-
3.	Student-Teacher Interaction	40%	33%	27%	-	-
4.	Discipline	33%	40%	20%	27%	-
5.	Relevance of syllabus for their future career	33%	33%	27%	7%	-
6.	Attending student grievances	20%	13%	60%	7%	-
7.	Library Facility	13%	27%	33%	27%	-
8.	Laboratory Facility	20%	20%	47%	13%	-
9.	Computer Facility	13%	13%	40%	27%	7%
10.	Publication of result	27%	33%	26%	7%	7%
11.	Examination Pattern	33%	27%	33%	7%	-
12.	Organization of class seminar	33%	27%	33%	7%	-
13.	Extra-curricular activities (Picnic, Functions etc.)	20%	20%	40%	13%	7%
14.	Alumni Association	13%	13%	67%	-	7%
15.	Sports Activities	53%	14%	20%	13%	-
16.	Parent – Teacher Association	27%	40%	27%	-	6%

DEPARTMENT OF B.Com A&F

Sl.No.	Statement	Excellent	Very good	Good	Average	Below average
1.	Academic Atmosphere in Department	17%	28%	45%	10%	-
2.	Standard of teaching	32%	32%	29%	7%	-
3.	Student-Teacher Interaction	31%	33%	30%	4%	2%
4.	Discipline	27%	34%	33%	4%	2%
5.	Relevance of syllabus for their future career	21%	32%	39%	6%	2%
6.	Attending student grievances	23%	25%	42%	10%	-
7.	Library Facility	20%	24%	42%	14%	-
8.	Laboratory Facility	11%	25%	54%	9%	1%
9.	Computer Facility	10%	22%	46%	15%	7%
10.	Publication of result	24%	26%	44%	5%	1%
11.	Examination Pattern	19%	35%	40%	4%	2%
12.	Organization of class seminar	27%	27%	38%	7%	1%
13.	Extra-curricular activities (Picnic, Functions etc.)	30%	22%	28%	11%	9%
14.	Alumni Association	15%	25%	47%	9%	4%
15.	Sports Activities	44%	35%	17%	4%	-
16.	Parent – Teacher Association	20%	32%	39%	8%	1%

DEPARTMENT OF COMMERCE

Sl.No.	Statement	Excellent	Very good	Good	Average	Below average
1.	Academic Atmosphere in Department	14%	12%	48%	21%	5%
2.	Standard of teaching	33%	24%	21%	22%	-
3.	Student-Teacher Interaction	26%	24%	36%	14%	-
4.	Discipline	14%	26%	50%	7%	3%
5.	Relevance of syllabus for their future career	10%	19%	52%	14%	5%
6.	Attending student grievances	17%	10%	45%	26%	2%
7.	Library Facility	10%	17%	43%	19%	11%
8.	Laboratory Facility	12%	3%	60%	21%	4%
9.	Computer Facility	10%	2%	43%	33%	12%
10.	Publication of result	14%	16%	48%	22%	-
11.	Examination Pattern	12%	22%	45%	19%	2%
12.	Organization of class seminar	12%	31%	35%	14%	8%
13.	Extra-curricular activities (Picnic, Functions etc.)	7%	12%	31%	26%	24%
14.	Alumni Association	5%	10%	45%	26%	14%
15.	Sports Activities	12%	45%	31%	7%	5%
16.	Parent – Teacher Association	14%	26%	33%	22%	5%

DEPARTMENT OF MATHEMATICS

Sl.No.	Statement	Excellent	Very good	Good	Average	Below average
1.	Academic Atmosphere in Department	20%	30%	50%	-	-
2.	Standard of teaching	30%	70%	-	-	-
3.	Student-Teacher Interaction	40%	20%	40%	-	-
4.	Discipline	30%	40%	30%	-	-
5.	Relevance of syllabus for their future career	20%	30%	50%	-	-
6.	Attending student grievances	-	50%	50%	-	-
7.	Library Facility	10%	40%	50%	-	-
8.	Laboratory Facility	40%	30%	30%	-	-
9.	Computer Facility	10%	40%	50%	-	-
10.	Publication of result	10%	30%	60%	-	-
11.	Examination Pattern	20%	50%	30%	-	-
12.	Organization of class seminar	10%	80%	10%	-	-
13.	Extra-curricular activities (Picnic, Functions etc.)	20%	40%	20%	10%	10%
14.	Alumni Association	10%	40%	50%	-	-
15.	Sports Activities	30%	50%	20%	-	-
16.	Parent – Teacher Association	30%	40%	30%	-	-

DEPARTMENT OF B.COM (C.S)

Sl.No.	Statement	Excellent	Very good	Good	Average	Below average
1.	Academic Atmosphere in Department	20%	20%	47%	11%	2%
2.	Standard of teaching	28%	24%	30%	9%	9%
3.	Student-Teacher Interaction	25%	29%	34%	9%	3%
4.	Discipline	25%	28%	38%	6%	3%
5.	Relevance of syllabus for their future career	21%	22%	47%	9%	1%
6.	Attending student grievances	20%	25%	46%	8%	1%
7.	Library Facility	21%	20%	46%	11%	2%
8.	Laboratory Facility	15%	18%	54%	11%	2%
9.	Computer Facility	15%	15%	47%	19%	4%
10.	Publication of result	20%	24%	48%	7%	1%
11.	Examination Pattern	18%	25%	49%	7%	1%
12.	Organization of class seminar	21%	24%	45%	9%	1%
13.	Extra-curricular activities (Picnic, Functions etc.)	23%	18%	35%	16%	8%
14.	Alumni Association	14%	15%	57%	12%	2%
15.	Sports Activities	40%	27%	27%	4%	2%
16.	Parent – Teacher Association	28%	24%	37%	9%	2%

DEPARTMENT OF PHYSICS

Sl.No.	Statement	Excellent	Very good	Good	Average	Below average
1.	Academic Atmosphere in Department	45%	15%	25%	15%	-
2.	Standard of teaching	50%	45%	5%	-	-
3.	Student-Teacher Interaction	25%	25%	35%	15%	-
4.	Discipline	50%	15%	25%	10%	-
5.	Relevance of syllabus for their future career	20%	20%	50%	10%	-
6.	Attending student grievances	40%	50%	10%	-	-
7.	Library Facility	50%	25%	10%	15%	-
8.	Laboratory Facility	30%	40%	10%	20%	-
9.	Computer Facility	25%	30%	20%	25%	-
10.	Publication of result	30%	40%	10%	20%	-
11.	Examination Pattern	30%	20%	20%	30%	-
12.	Organization of class seminar	35%	20%	20%	25%	-
13.	Extra-curricular activities (Picnic, Functions etc.)	25%	35%	25%	15%	-
14.	Alumni Association	20%	30%	30%	20%	-
15.	Sports Activities	20%	10%	30%	30%	10%
16.	Parent – Teacher Association	45%	20%	5%	20%	10%

DEPARTMENT OF BUSINESS ADMINISTRATION

Sl.No.	Statement	Excellent	Very good	Good	Average	Below average
1.	Academic Atmosphere in Department	15%	20%	42%	23%	-
2.	Standard of teaching	35%	23%	38%	4%	-
3.	Student-Teacher Interaction	31%	27%	38%	-	4%
4.	Discipline	31%	23%	38%	8%	-
5.	Relevance of syllabus for their future career	31%	26%	35%	8%	-
6.	Attending student grievances	15%	35%	42%	8%	-
7.	Library Facility	15%	19%	38%	19%	12%
8.	Laboratory Facility	15%	9%	54%	15%	7%
9.	Computer Facility	12%	08%	54%	12%	14%
10.	Publication of result	23%	23%	46%	4%	4%
11.	Examination Pattern	12%	7%	58%	23%	-
12.	Organization of class seminar	31%	19%	42%	4%	4%
13.	Extra-curricular activities (Picnic, Functions etc.)	12%	23%	27%	23%	15%
14.	Alumni Association	8%	12%	54%	22%	4%
15.	Sports Activities	38%	31%	23%	4%	4%
16.	Parent – Teacher Association	27%	27%	38%	8%	-

DEPARTMENT OF COMPUTER SCIENCE

Sl.No.	Statement	Excellent	Very good	Good	Average	Below average
1.	Academic Atmosphere in Department	80%	20%	-	-	-
2.	Standard of teaching	90%	10%	-	-	-
3.	Student-Teacher Interaction	50%	30%	20%	-	-
4.	Discipline	30%	50%	-	20%	-
5.	Relevance of syllabus for their future career	10%	80%	-	10%	-
6.	Attending student grievances	40%	40%	20%	-	-
7.	Library Facility	59%	41%	-	-	-
8.	Laboratory Facility	-	100%	-	-	-
9.	Computer Facility	60%	30%	10%	-	-
10.	Publication of result	30%	50%	20%	-	-
11.	Examination Pattern	40%	60%	-	-	-
12.	Organization of class seminar	20%	60%	20%	-	-
13.	Extra-curricular activities (Picnic, Functions etc.)	100%	-	-	-	-
14.	Alumni Association	30%	70%	-	-	-
15.	Sports Activities	20%	80%	-	-	-
16.	Parent – Teacher Association	44%	56%	-	-	-

Student Satisfaction Survey (SSS) on overall institutional performance

Staff Assessment Report for the academic year 2021-22

The Internal Quality Assurance Cell is one of the systems to assure quality sustenance and enhancement in the college. IQAC organizes feedback mechanism to provide suggestions to the institution to take appropriate action as indicated by student. A centralized student evaluation of teachers, departments and institution is done by filling out questionnaires prepared by the IQAC. This is done in the month of October and March in a structured and confidential manner before the commencement of the model examination. This helps the staff and the institution to constantly improve their methodology of imparting knowledge to the students.

Feedback of Teaching Faculties						
Scores	Shift I	Shift I%	Shift II	Shift 1I%	Total	Overall %
90 and above	24	63%	37	54%	61	58%
80-89	8	21%	13	19%	21	20%
70-79	4	11%	11	17%	15	14%
60-69	2	5%	7	10%	9	8%
Below 60	-	-				
Total	38	100	68	100	106	100

Out of 106 staff of both Shift I and Shift II, 82 staff have been ranked above 80% which accounts to 77% of the staff who have been recognized by the students with greater scores and another 14% of the staff are placed with score 70 to 79%. Overall 92% of the staff of Chellammal Women's College has been recognized for their committed service with greater scores. The Principal discusses the general comments and addresses the problems at the staff meeting. The Overall Response to the staff assessment was good.